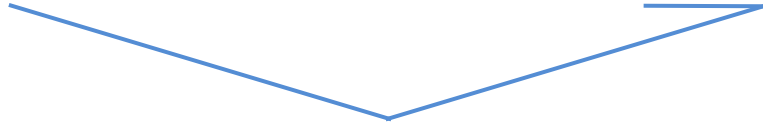


Exposé

Curriculum Vitae



Personal Information

Nikolai Bets

Born on 01 July 1977

Residing in Aalen, Germany (relocation to Munich scheduled to 15 Aug 2017)

Marital status: Married, two daughters (5 and 14 y.o.)

Nationality: German

Degree: **University degree in computer science**

Focus: **System administration, software development, tech. and application support**

Salary expectation: 60-70K EUR p.a., coming up to 40 h. working week (in the afternoons part-time possible)

Package: company social and pension plan, sporting center subscription, 29-30 days vacation time

Vocational College

09/84 - 05/91 Comprehensive High School of the Lviv city (Ukraine)
Degree: **General hi-school readiness**

09/91 - 07/94 Lyceum of the Lviv city (Ukraine), focus on mathematics and physics
Conclusion: **General certificate of education, university readiness**

Study

09/94 - 07/99 **Lviv State University, n. Ivan Franko (Ukraine)**
Title: **Dipl.-Inf.**
Course of study: **Computer science**
Focus: **Applied computer science**
Thesis: **"Self-education systems in intranets and the Internet"**
Thesis rating: **Excellent**
Overall rating: **Very Good**

11/97 - 04/98 **Prominvest bank in Lviv (Ukraine)**
Intern in the first Internship in the IT department
Responsibilities:
- Programming the in-house databases

07/98 - 05/98 **City administration Lviv (Ukraine)**
Intern in the second internship in the IT department
Responsibilities:
- GIS Programming the Electronic city plan

09/07 - 10/08 **University of Applied Sciences Trier (Germany)**
Continuing Education - Distance Learning, full-time scholarship in the academic program by the Otto Benecke Foundation
Course of study: **Computer science**
Focus: **Database systems, programming, computer networks, IT security, CAD-CAM**
Degree: **University certificate - general computer science**

10/08 - 01/09 **Hilti Plastic GmbH in Nersingen (Germany)**
Intern in the third Internship
Responsibilities:
- Support in local and global IT projects
- Care of the IT help desk and call entry system
- Maintenance of a portion of the Global Intranet

- 07/99 - 12/00** **Oncology health care center in Lviv (Ukraine)**
Computer engineer
Responsibilities:
- System administration of computers and servers, as well as medical facilities
 - Maintenance of databases
 - Scripts Programming (DOS/batch , Dbase, FoxPro, Clipper)
 - Network support, and IT planning (Windows, UNIX)
 - User support (500 users, all levels)
- 01/01 - 03/03** **EXO advertising agency in Lviv (Ukraine)**
Head of Software development department
Responsibilities:
- IT administration
 - Software development for the internal operation required (Delphi, ODBC)
 - Support of the enterprise portal (PHP, MySQL, XML)
 - Consumer and User service
 - Management of the project "Regional Hotline for Business Information 089"
- 04/03 - 08/03** **Scientific/Research Group Sevian GmbH in Lviv (Ukraine)**
Head of technical department
Responsibilities:
- Organization of commercial distribution for professional computer accessories of Rotronic Logistics AG, Switzerland (brands Roline, Secomp)
 - technical translations for advertising, trade fairs and exhibitions
 - Material procurement - hardware, quality control
 - Maintenance of items in the stationary inventory control systems
 - Customer services and key-account management
- 09/03 - 04/05** **Intellias Ltd. company in Lviv (Ukraine)**
System administrator
Responsibilities:
- IT-support services (all levels)
 - User help-desk, technical support (100 PCs)
 - Network and database administration (AD, MS SQL, LAN, WAN, VPN)
- 10/03 - 04/05** **Self-employed in retail sells of professional IT equipment**
Responsibilities:
- Sales of professional computer supplies
 - Customer service in the IT sector: hardware and software solutions & mobiles
 - Customer support in the field of software and hardware installations
 - Consulting in hardware solutions
- 05/05 - 09/06** **Relocation to Germany and integration phase**
- 06/05 - 01/06** **Integration and German language course at the DRC Aalen**
- 02/06 - 06/06** **Advanced course on German language at German College in Stuttgart**
- 10/06 - 04/07** **German private Property Consulting (DV AG) in Oehringen**
Intern in the IT department
Responsibilities:
- Cloud-related IT projects in the financial sector (joint stock)
 - Software development
 - Management of in-house files and databases

- Maintenance of computer assets and equipment
- 05/07 - 08/07** **German language course with professional orientation at the D.A.Academy Aalen**
- 09/07 - 10/08** Studying : **distance study in full time**
Degree : **stand-alone certificates in general computer science**
- 10/07 - 08/10** **Self-employed activities as an IT consultant in the region Aalen/East Swabia**
Responsibilities:
 - Customer service in the IT sector: hardware and software solutions,
 - Internet - mobility using UMTS/3G
 - Maintenance of computer equipment
 - Data recovery**Projects:**
 - Providing the projects in e-commerce environment:
Development of e-shop , support of the self owned web-site
 - Personal VoIP telephony with use of Skype and call through technology
- 09/10 - 1/11** **Unemployed / job seeking**
 - Participation in recruitment coaching at professional training center - bfz Aalen
- 02/11 - 5/11** **Working freelance as a Member of HP On-site support team in IT project at Carl Zeiss AG, Oberkochen, employed over IDM Germany / ELAN (Experis)**
 - IT roll-outs, data migration en
 - Hardware and software installations
 - Incidents documentation guide
 - Break & fix, troubleshooting, user support
 - 2nd level and on-site support
 - Blackberry support
- 06/11 - 02/12** **Working freelance as a Member of Siemens IT solutions & support team, employed over Perfect Staff / Getronics Germany.**
 - IT roll-outs, migrations, hardware and software installations (IMACD)
 - 2nd level support and field services, resolving of HW and SW incidents
 - Problem and error- analysis and its documentation in the ticket system
 - Preparation of instruction for CAD software installations
 - User-support and help-desk services
 - MS Office, and IBM Lotus Notes support
- 03/12 - 04/12** **Working freelance as a Member of dispatching team at Versatel / Ericsson project in Stuttgart, employed over IDM Germany / GFT Ltd**
 - Coordination of activities of the assistant in field service
 - Operational dispatching services
 - NOC operations
- 05/12- 01/13** **Working freelance as a Member of internal user Helpdesk team at Daimler TSS in Ulm / Stuttgart / Boeblingen, employed over Perfect Staff / Computacenter Ltd.**
 - 1st and 2nd level support, user support via remote and on-site
 - IT roll-outs, data migration, Lotus Notes migration to MS Exchange
 - Support and Troubleshooting of UCC based solutions (Exchange / Lync 2010)
 - Application-support, deployment and installation of software (MS SCCM)
 - HW, SW assets (CA) revision, user and resource management in Active Directory
 - Troubleshooting, implementation of the operational and printing services
 - Incidents- processing, hardware repairs
- 02/13 - 12/14** **Working freelance as a member of Atos IT support teams in Oberkochen, employed**

over Perfect Staff / Getronics /IT Field Service Germany

- IT roll-outs, data-migrations, hardware and software operations (IMACD)
- Incidents processing, certified Dell hardware repairing
- Suppression of client and server interferences, user support and help-desk
- CAD software installations, engineering systems support and deployment
- 2nd level support, tickets processing in OSD system
- MS Office, and IBM Lotus Notes support
- MS Lync 2010 client , support and troubleshooting
- Support of mobile devices / handheld: BlackBerry, Nokia, iPhone, iPad

01/15 - 03/15

Working freelance as a rollout-technician of Bechtle Onsite Services Ltd. at MAN Diesel & Turbo in Augsburg, employed due Westhouse Consulting Germany

- IT rollouts, data migrations, hardware personalization (IMACD)
- Putting clients into operation, hardware interference suppression
- IT familiarization, floor walking and ad-hoc user support

04/15 – 1/2017

Started working freelance, than finally employed as IT system-administrator at Stoll von Gati GmbH in Crailsheim

- documentation and is-analysis of active-directory structure
- documentation and snapshot of file-permissions
- documentation of MS Exchange Mailbox- and Public Folder- permissions
- deployment of accounts with local administrators rights for server and PCs
- getting ready of user-profiles for domain migration
- PowerShell scripting for MS Exchange mailbox migration

- sketching and setting up of new domain-infrastructure
- manage and migration of virtual machines in new VMWare ESXi ecosystem
- installation and configuration of different Server VMs based on MS 2012 DC
- assistance in assigning of server roles and their fine configuration
- getting ready of user and group accounts in a new AD/OU structure
- establishment and configuration of domain group-policies (AD, GPO)
- assigning of user accounts to mail-distribution and security groups
- analysis and assigning of group-permissions for file-server shares

- joining PCs and servers into a new domain
- assistance in new configuring of Exchange Server 2007
- support for data and hardware migrations and software-installations
- configuration of domain controller, network nodes, their troubleshooting (DNS, DHCP, VPN, Firewall)
- Apple Mac-user support according to on domain migration
- break fix and floor walking according to appeared hardware- and software problems

2/2017 – up now

2nd Level technical and application supporter in Department of Social Services at Munich City Administration (probation period)

- 2nd Level tech. support: application-support, troubleshooting and tests
- providing and projecting of IT-proposals: service-transition management
- application-deployment: OS – deployment and software installations

Professional focus

IT administration, software development, database administration, IT consulting, technical support

Areas of Interest

Software development, IT administration, CAD-CAM administration, database administration, development of technical documentation, consulting in hardware-based solutions, IT project management

Fields of knowledge

Language proficiency

- German - fluent
- Russian - native
- English - good
- Ukrainian - fluent

Specialization

- SW application development (B)
- System Administration (B)
- Quality Assurance (B)
- Technical Support (B)

CAD 3 D

- CATIA V5 (B)

Operating Systems

- Windows 2000/XP/Vista / 7 (B)
- Windows Server 2003 / 2008R2 (B)
- Mac OS X (K)
- Ubuntu Linux (B)
- VM Ware (B)
- FreeBSD UNIX (B)

Office applications

- Word (B)
- Outlook (B)
- Access (B)
- Visio (K)
- Excel (B)
- PowerPoint (B)
- Lotus Notes (B)
- FrontPage (K)

Other Office Applications

- Open Office (K)
- Star Office/Libre Office (K)

DTP / graphics

- Photoshop (B)
- Corel Photo Paint (B)
- PageMaker (K)
- CorelDraw (B)
- Acrobat X (B)
- Quark Express (K)

Database user

- Informix (B)
- Microsoft SQL Server 2008 (K)
- Oracle 10/11g (B)
- Lotus Notes Domino (B)

Database programmer

- Informix (B)
- FoxPro (B)
- Access (B)
- Oracle (B)
- DB2 (B)
- MySQL (B)

Programming languages

- C (B)
- C + + (B)
- Oracle PL / SQL (B)
- MS Office VBA (B)
- Assembler (K)
- DELPHI (B)
- Pascal (B)
- Visual Basic (Visual Studio) (K)
- Java SE (K)

Internet / Multimedia

- HTML (B)
- Apache (B)
- Java Tomcat (K)
- CGI (G)
- PHP (B)
- IIS (B)
- JavaScript (K)
- Dreamweaver (K)

Network Based System Administration

- Windows 2000/2003/2008 (B)
- Linux / FreeBSD UNIX (B)
- CAD System Support (K)
- System Configuration Center (B)
- Exchange server (K)
- Lotus Notes (K)

Consulting / advisory / certification

- Consulting in Data Processing/IT (B)
- ITIL © Foundation Certificate (G)

Hobbies

- Graphical design
- Table tennis
- 3D Modeling
- Touring bike